

C2k Wireless options for Guest Devices

Overview

To date there has been one main option for guest wireless devices, C2k Guest, which is designed for both personal and school-owned devices:

A second option is now being introduced called **C2k Open Guest**.

This **opt-in service** is also for personal and school-owned devices and allows a broad range of mobile/tablet devices to connect without the need to install the Smart Connect app, making them quick and easy to connect. Devices tested to date include Chromebooks, Android tablets, Kindle tablets and iPads but this list is not exclusive.

In addition, apps that are not designed to work on secure proxy networks (eg Google Drive and YouTube apps) and which do not therefore work with C2k Guest, will work with C2k Open Guest.

Access to C2k Open Guest is controlled via a security group and only users who are members of the **Meru Open Guest** group will have access to this service.

To request C2k Open Guest for a school, the principal must complete the form available in C2k Exchange under School Services > Information Management. This form explains in detail the main differences between C2k Guest and C2k Open Guest. Once submitted, the principal will be contacted to confirm the request. Once confirmed, the request will be processed and access to the Meru Open Guest group will be enabled.

There are generic school shared device accounts. Please see Appendix A for information on how to connect devices using shared accounts.

For further information on this new service please contact the C2k Service Desk or your local C2k Support Manager.

The following information sheets have also been published with simple instructions for connecting to C2k Open Guest:

- [EN103](#) - Connecting a Chromebook to C2k Open Guest
- [EN104](#) - Connecting a Google Nexus to C2k Open Guest
- [EN105](#) - Connecting a Kindle to C2k Open Guest
- [EN106](#) - Connecting a Windows 8, Win 8.1 or MS Surface device to C2k Open Guest
- [EN107](#) - Connecting an Android device to C2k Open Guest
- [EN108](#) - Connecting an iPad to C2k Open Guest

Appendix A: Connecting School-owned/Shared Devices

Special arrangements have been made to accommodate school-owned/shared devices (e.g. school iPads which will be used by a number of users). For these devices, it is recommended that the generic school shared device account credentials are used.

There are a number of benefits to these accounts:

- They help simplify the initial set-up and also avoid future difficulties associated with an individual account password expiring on a shared device
- The generic accounts mean that it is possible to allow C2k Open Guest Wireless for school devices without enabling individual users to connect to the C2k Open Guest Wireless network with personal devices.

Using Generic Accounts

- Two accounts have been created per school. These are in the format: <DENumber>SDOpen1 and <DENumber>SDOpen2 (e.g. 1234567SDOpen1 and 1234567SDOpen2)
- The passwords for these accounts are available in a Guest Wireless folder in the My School area of C2k Exchange.
- The same account can be used for multiple devices. Unlike personal accounts, the password for these accounts will never expire.